





## Investor's Bill of Rights

### Rights of Investors

1. Since the Bank can sell funds for more than 1 management company, you have the rights to request the Bank to disclose the names of management companies that manage the fund(s) offered.
2. For convenient contact purpose, you have the rights to request for the names and addresses of the management companies as well as the Bank name, address and licensed ID number.
3. Before making any investment decision, you have the rights to request for the information of recommended funds and its risk level as well as warnings and additional details on the inherent risks of mutual funds (compared to other types of investment).
4. In order to fully obtain information necessary for investment decision, you have the rights to request for the current status of the fund(s) i.e. that the fund to be invested is in normal status, not being merged with the other fund you do not wish to invest, etc. This is for your best of interest.
5. Since the Bank can sell funds for more than 1 management company and may receive different commission fees from management companies, you have the rights to request for the commission rates or agent fees received by the Bank for comparison purpose.
6. You may reject a 'cold call' from an unknown investment agent who offers the fund(s) without your request.
7. If you receive a 'cold call' and have decided to invest in the offered fund(s), you have the rights to cancel such subscription or redeem the unit(s) of such fund within the period specified by laws.

### How to file a complaint on your investment in Mutual Fund(s)

You may file a complaint on your investment in mutual fund(s) through any of the following channels / parties:

#### 1. Bank of Ayudhya Plc.

1222 Rama III Road,  
Bang Phongphang, Yan nawa,  
Bangkok 10120  
Tel. 1572  
[www.krungsri.com](http://www.krungsri.com)

#### 2. The Office of Securities and Exchange Commission

333/33 Vibhavadi - Rangsit Road,  
Chomphon, Chatuchak,  
Bangkok 10900  
Tel. 02-695-9999