Direct Debit

Customers are required to hold an active FCD account with the respective bank before making a transfer.

Channels for setting up an account for automatic direct debit	KTB	KKP
1. Submitting the application for direct debit at Krungsri Asset Management	✓	✓
2. Applying via Bank's Mobile App / Contact Center	⊗	✓
3. Applying via Bank Counter	⊗	⊗
Eligible types of account for the application	☑ FCD Savings Account ☑ Krungthai Global Savings Account	☑ KKP FCD Savings Account or KKP Ultimate FCD (formerly KKP e-FCD) Account ⊗ Dime FCD Account

Once the application for automatic direct debit is complete, the registrar will add that account as a designated account for receiving redemption proceeds. (Following the same flow as the current standard account-linking steps.)

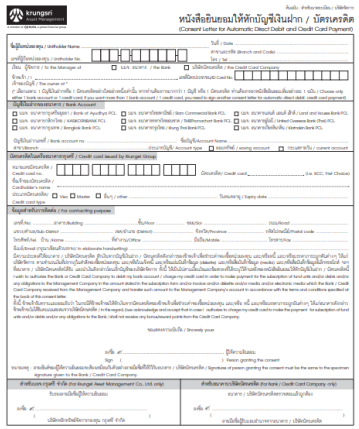
Application for Automatic Direct Debit

Applying by submitting an application form

Documents required for the application

1. The “Consent Letter for Automatic Direct Debit and Credit Card Payment” of Krungsri Asset Management;
2. A copy of passbook page;
3. A copy of Citizen ID Card, **certified true copy with handwritten signature.**

Send the original documents to Krungsri Asset Management. (Remark: In case of a KKP Ultimate FCD (formerly KKP e-FCD) account, customers are required to visit a KKP branch in person to collect additional signature before applying for direct debit by submitting the application form.)







CERTIFIED TRUE COPY + SIGNATURE

Estimated processing time: Approximately 1 week.

Application for Automatic Direct Debit

Applying via Bank's Mobile App

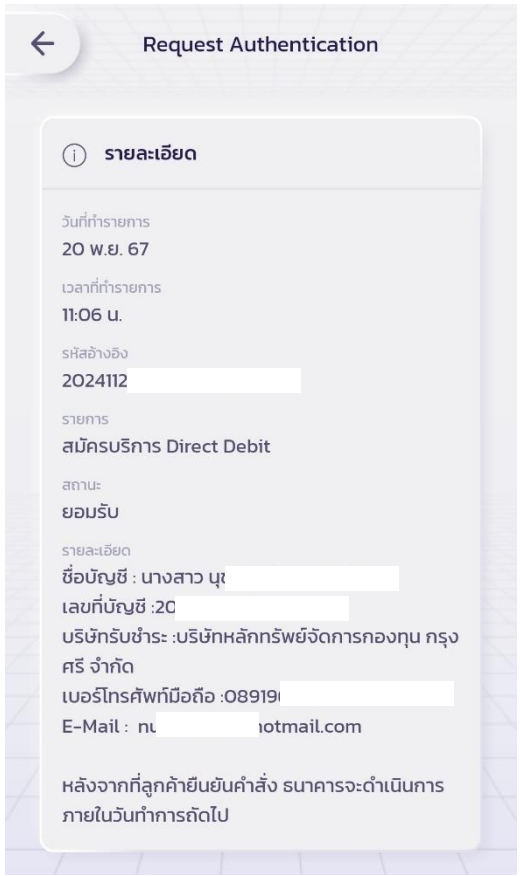
Application Procedure (Customers must have the KKP Mobile app to confirm transactions.)

1. The customer contact the Bank via live chat on KKP Mobile app or KKP Contact Center 02-165-5555 (press 5 – to contact เจ้าหน้าที่ and press 1 – Deposits and Priority Banking)
2. Make a request for applying automatic direct debit through Mobile Authentication by providing the following details: Account Name, Account Number, Name of asset management Company (AMC) that have the direct debit authorization (please specify Krungsri Asset Management).
3. Then, open the KKP Mobile app, press "Accept", and enter the Authenticator Code (if any).
4. Once the application is complete, the Bank will notify the customer of the application status via a notification on the KKP Mobile app. Notification บนแอป KKP Mobile
5. The customer must contact Krungsri Asset Management and submit their application documents along with a copy of the passbook page. Otherwise, the bank account will not be linked to the investment account.

Application for Automatic Direct Debit

Applying via Bank's Mobile App (Cont.)









Submit your application documents, including a copy of your bank passbook, and provide your unitholder account number to the asset management company. The processing time is approximately 1–2 days