

## Direct Debit Registration for Kiatnakin Phatra Bank (KKP)

1. **Eligible Account Types:** Only KKP FCD and KKP e-FCD savings accounts are eligible for Direct Debit registration. (Dime FCD accounts are not eligible for this service.)
2. **Transaction Submission Channels:** Direct Debit can be used for:
  - 2.1) Fund subscription via @ccess Online
  - 2.2) Fund subscription using the application form by selecting Direct Debit as the payment method
3. **Additional Condition:** Once the account is successfully linked with the unitholder (UH), the Registrar will also designate the same account as the redemption proceeds receiving account - same as the current standard account linking process. (This condition applies only to linking KKP FCD accounts.)
4. **Channels for Direct Debit Registration**
  - 4.1) **Registration via form submission:** Fill in account details for Direct Debit registration in the "Consent Letter for Automatic Direct Debit/ Credit Card" of Krungsri Asset Management and attach a signed copy of the book bank front page and a copy of the national ID card with a live signature for certification. / Submit the original documents to Krungsri Asset Management. (Note: For KKP e-FCD accounts, customers must visit KKP branch to provide additional signature before they can register with the Direct Debit via form.)



4.2 Registration via Live Chat on KKP Mobile App or KKP Contact Center (Customers must have the KKP Mobile app to verify the transaction):

- 4.2.1) Contact the bank via Live Chat on the KKP Mobile app or call KKP Contact Center at 02-165-5555 (Press 5 to speak to a representative, then Press 1 for deposit accounts and Priority Banking).
- 4.2.2) Inform the bank of your intention to register for automatic debit via Mobile Authentication. Provide the following details: account name, account number, and the name of the asset management company (specify "Krungsri Asset Management").
- 4.2.3) Open the KKP Mobile app, tap "Accept," and enter the Authenticator code (if applicable).
- 4.2.4) Once registration is completed, the bank will send a notification via the KKP Mobile app.
- 4.2.5) Customers must then contact Krungsri Asset Management to submit proof of registration along with a copy of the book bank front page. Otherwise, the account will not be linked to the unitholder account, while the processing takes approximately 1 - 2 business days.