

---

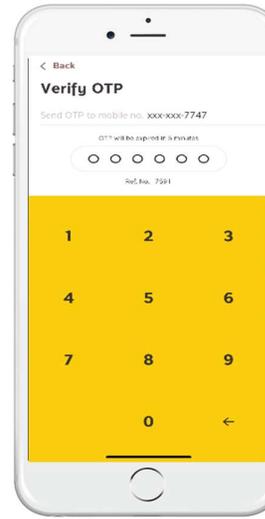
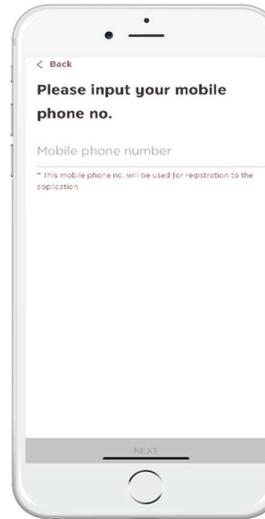
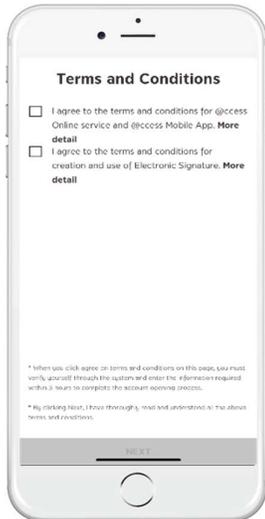
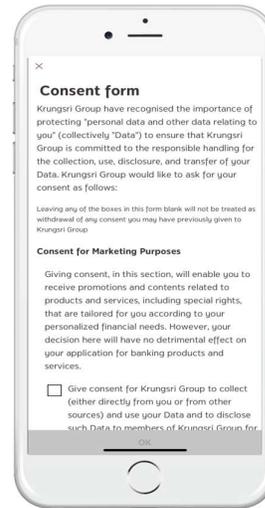
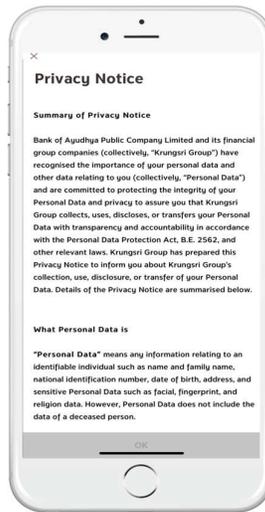
Manual  
Online Fund Account Opening

---

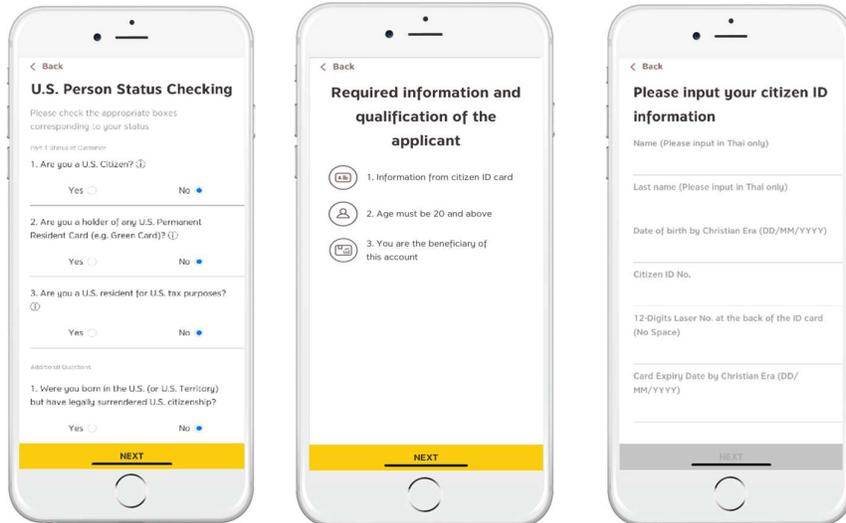
1. Select "Open Fund Account"
2. Read the Company's Privacy Notice and Consent Form
3. Read and accept terms and conditions to use the service
4. Verify and enter the mobile phone number for receiving the OTP

Notice/Caution:

- The system will check whether the specified phone number has been registered before, if yes, the user is required to login first.
- The system will be locked after 3 incorrect OTP attempts. The client must contact the Client Service Department for unlocking.



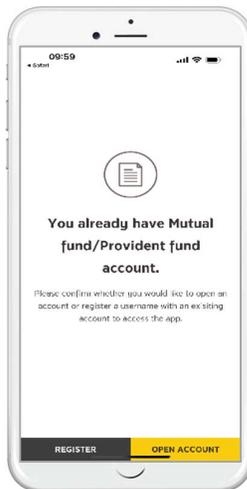
5. Respond to the FATCA questions, otherwise the account opening is not permitted.
6. The system will show the steps for fund account opening and conditions.
7. Fill out the form of the Department of Provincial Administration (DOPA)\* with the Citizen ID Card information. (In case of an existing client account, the system will not allow any changes made to the date of birth and the CID).



\*Conditions for the DOPA Screen

- Name and family name must be in Thai only.
- The system verifies to make sure that the client has reached age 20 years old on the date of account opening.
- If aged over 62 years old, the expiry date of Citizen ID Card is not required by the system.
- The system verifies the Citizen ID to check whether the CID number has been used to open an account in the system before. If yes but the Username has not yet been created, the user will be asked to open an account or register first.

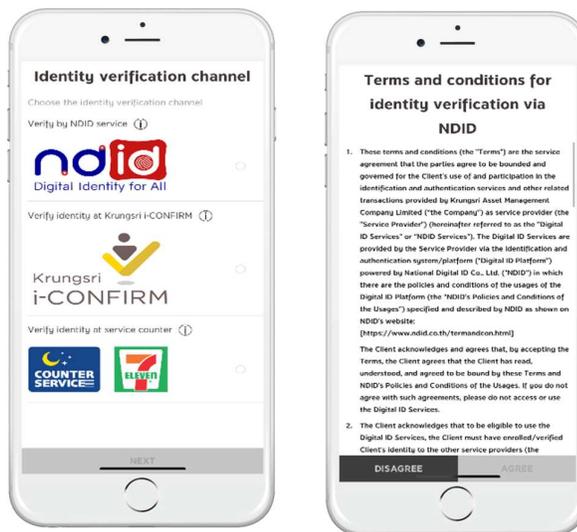
ระบบเช็ค Citizen ID ถ้าเคยมีการเปิดบัญชีในระบบแล้วแต่ยังไม่มี Username ในระบบ จะให้เลือกเปิดบัญชี หรือ ลงทะเบียนก่อน



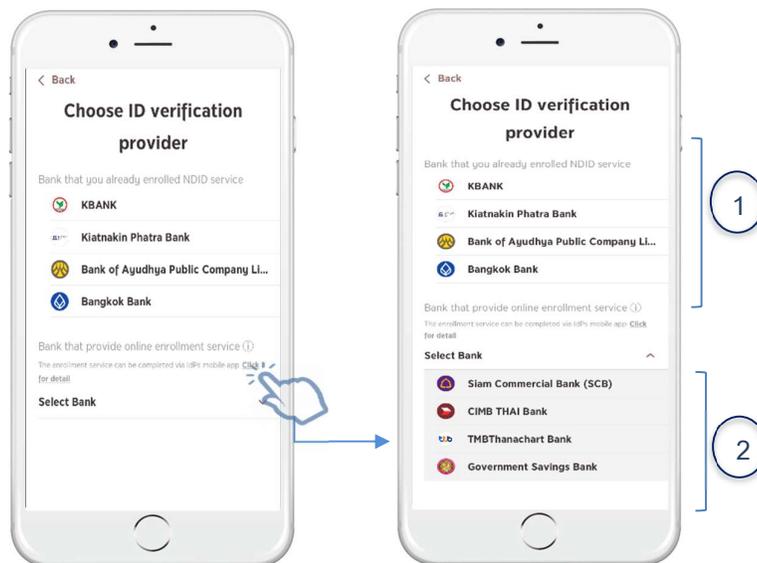
8. If you have never proceeded with identity verification before, the system will ask you to choose desired identity verification channels, which are available three choices as follows:

8.1 Identity verification by NDID through mobile banking applications of banks providing NDID services.

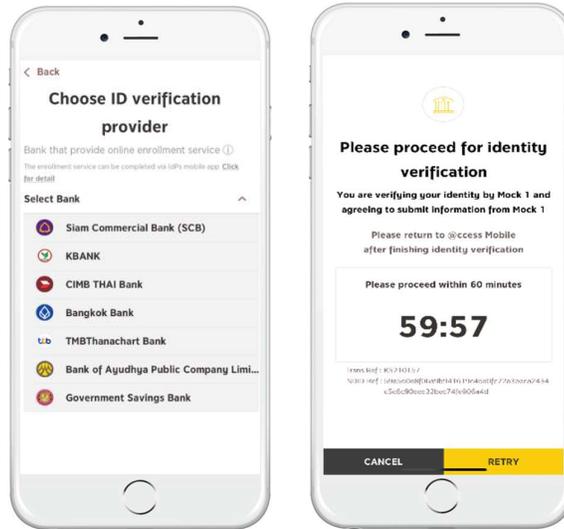
- Once selecting the service channel for NDID.
- Accept terms and conditions to open fund account and verification through NDID.



- Select the bank (IdP) with which you have enrolled to use the NDID service for identity verification, or the bank that accepts registration and request for identity verification at the same time. At this stage, the screen will display two separate parts. Part 1 will display a list of the banks where you have already registered the NDID service, while Part 2 will display the list of banks where you have never registered the NDID service before together with an immediate request for identity verification.

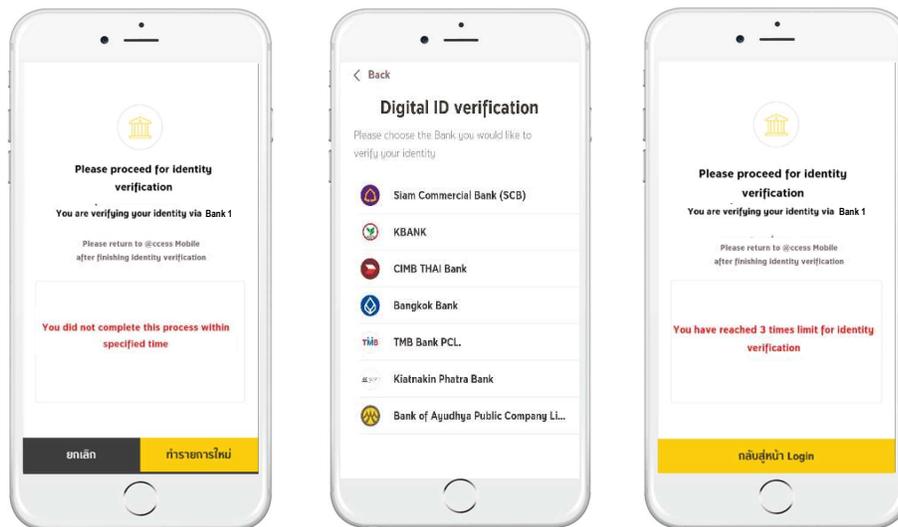


- If you have never enrolled to use the NDID service through any bank, the screen will display a total list of banks where you can perform identity verification.
- After selecting the bank, you are required to access their mobile banking application and proceed with registration (in case of first time proceeding) then going back to verify identity for the asset management company. At this stage, the system will start the countdown timer until the user gets back to perform the identity authentication which must be done within 60 minutes. (In case of an existing client account that has already conducted E-KYC, the step of identity authentication through the IdP will be skipped).



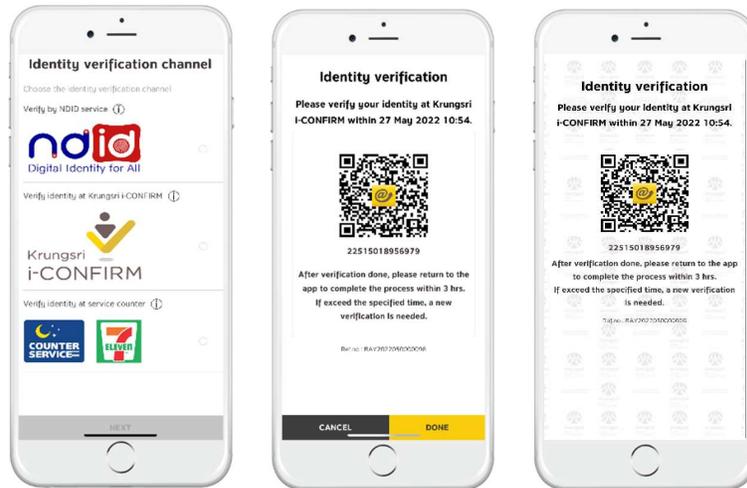
8.1.1 In case the user clicks “reject request” at the IdP, the screen will notify that the identity authentication is not successful.

8.1.2 In case of “request timeout”, the screen will notify that no activity has been done within the specified period and the authentication can be performed again for 3 times.



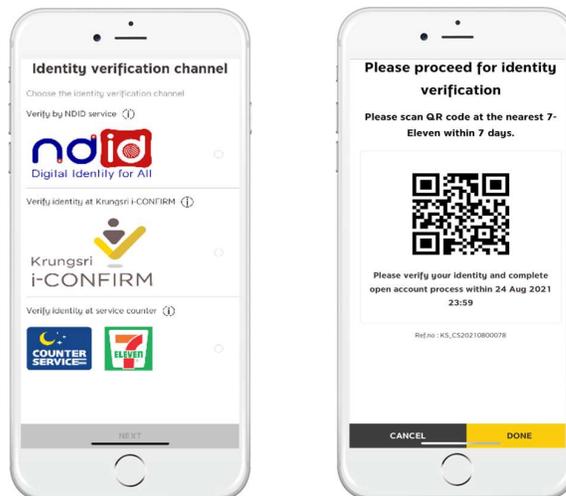
8.2 Identity verification at Krungsri i-CONFIRM service point.

- Once selecting Krungsri i-CONFIRM service, you will receive the QR code.
- Bring this QR code and your ID card at present at Krungsri i-CONFIRM service point and select Krungsri online fund account opening.



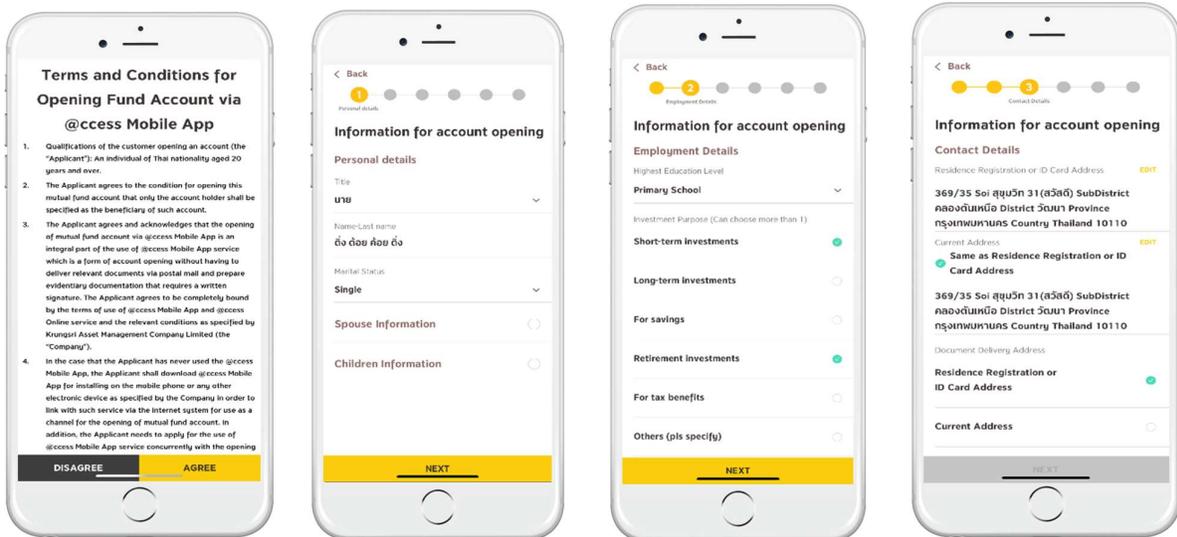
### 8.3 Identity verification at 7-Eleven's Counter Service

- Once selecting Counter Service channel, you will receive the QR code
- Bring this QR code and your national ID card to Counter Service at 7-Eleven and inform staff of your request for Krungsri online fund account opening



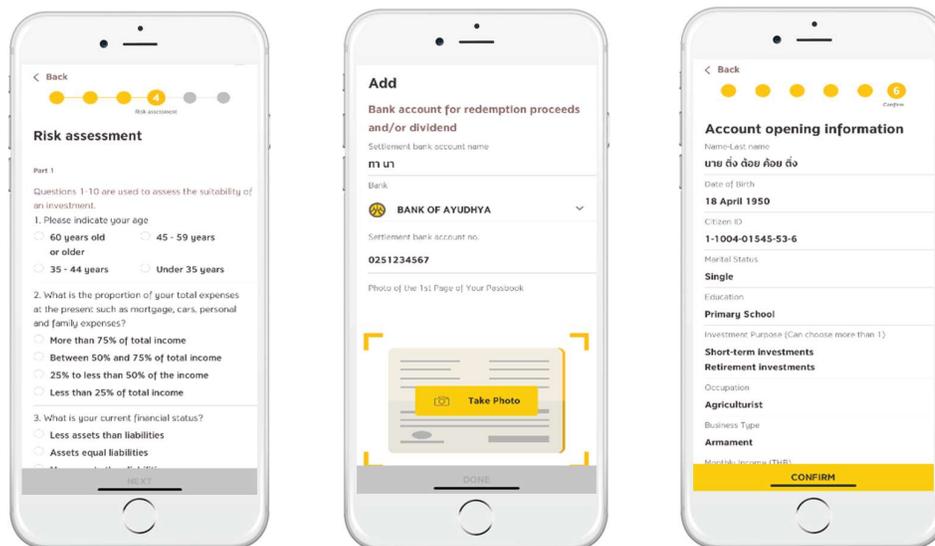
9. Upon completion of authentication on the IdP app, a notification will be sent from @cess Mobile App urging the user to proceed with the account opening process. The user can either click on the notification to proceed with the process; or open the @cess Mobile Application then choose the account opening menu, to proceed the process.

10. Enter the complete information required for account opening: Personal information, work information, contact information.



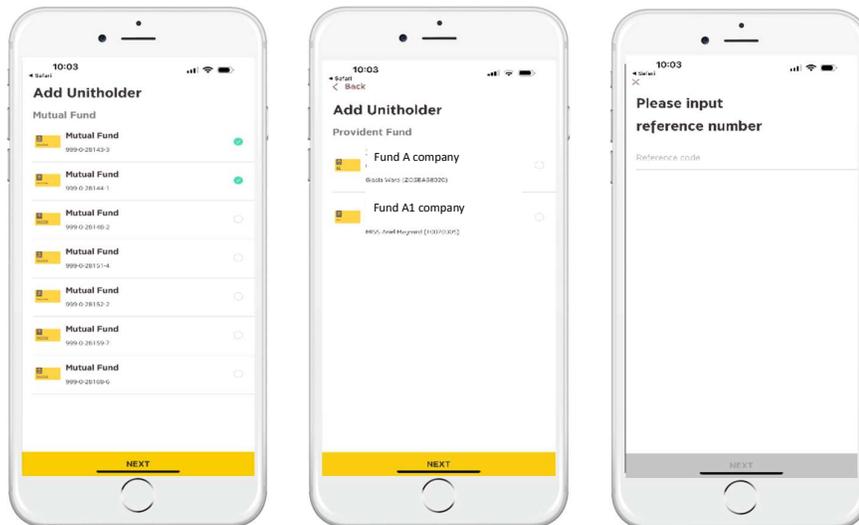
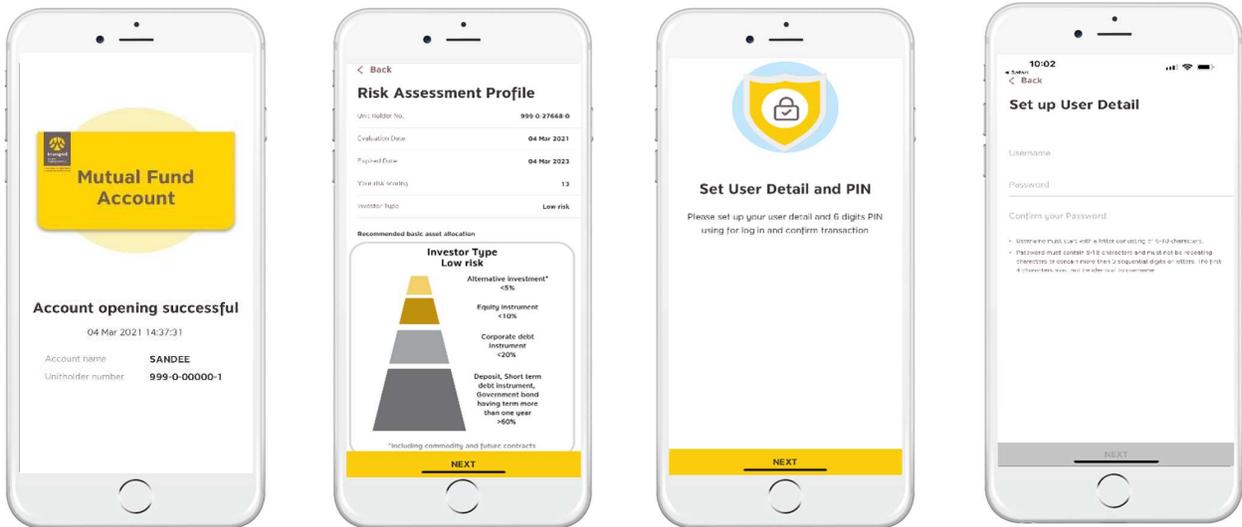
11. Complete the risk assessment questionnaire.

12. Specify the account for receiving the redemption proceeds and/or dividend payments and attach a copy of the front page of bank passbook. (Such account shall not be effective until approval is granted by the Company). You can skip this step and do it at a later stage.



13. The system will show a notification that the account has been successfully opened as well as the result of risk assessment.

14. Set username and password. However, in case you already have other unitholder account, the system will display your existing account number for creating the new username. In this case, you can add the account numbers of both mutual fund and provident fund unitholders (For provident fund account, after the account number has been selected, you must specify the reference number of each account before selecting the next account number.). After that, you can select the 6-digit PIN to start using the Mobile Application. (In case of an existing client account, the client can skip the step of unitholders' account adding and user profile & PIN setting and proceed with the transactions immediately by using the new unitholder number).



15. After confirming the PIN, the system will allow using the Touch ID feature in the mobile phone to enable the easy and convenient access to the Application.

16. The entire process is accomplished, and the user can use the Mobile Application immediately.

